

- Step 1
 - General practitioner recognize a need for pharmaceutical care service based on risk factors
- Step 2
 - The patient is contacted, and he approves to receive pharmacist service
- Step 3
 - The pharmacist provides pharmaceutical care at the primary care clinic or patients homes
- Step 4
 - The pharmacist provides the general practitioners with a report that includes patients drug therapies and pharmacist advice (with or without patient medical records)
- Step 5
 - The plan is implemented as appropriate in collaboration between general practitioner and patient