

Table III. *Healthcare systems: A comparison between Norway and Iceland. Participants' experience.*

NORWAY	ICELAND
Everyone has a GP. 1.1 GP for every 1000 person	Part of the citizens without a GP. 0.7 GP for every 1000 person
Gatekeeping system	Not a gatekeeping system
List system national wide. A patient can only be assigned one GP. Good overview of health problems of each person	No list system. A patient can see more than one GP. One patient can be registered at many practices
Good flow of information between primary and secondary health care. Use of "information letters" from doctors to secure continuity	Not good flow of information between primary and secondary health care. "Information-letters from doctors" come late or not at all to the GP's, Akureyri is an exception
Minimum of doing the same thing twice in the health care system	The same procedure done more than once is a well-known problem
Daytime service	Too much of the GP service is done after daytime work is over
Fee for service on daytime	Fee for service after daytime work is over
More efficiency in the GP service in Norway	Less efficiency in the GP service in Iceland
More medicalization in general practice	More medicalization in secondary health care
Medical students can not work as a GP	Medical students can work as GP
Private practice	Public employment among GPs is dominant. Insecure future health care organization

GP = General practitioner