

Table II. *The 12 steps of the Vancouver School and how they were followed in the present study.*

Steps in the research process	What was done in the present study
Step 1. Selecting dialogue partners (<i>the sample</i>).	All (total of 16) GPs who had the experience of working in both countries (total sample).
Step 2 Silence (<i>before entering a dialogue</i>).	Preconceived ideas were deliberately put aside.
Step 3 Participating in a dialogue (<i>data collection</i>).	One interview with each participant, a total of 16 interviews. The researcher conducted all the interviews.
Step 4. Sharpened awareness of words (<i>data analysis</i>).	Data collecting and data analysis ran concurrently.
Step 5. Beginning consideration of essences (<i>coding</i>).	Trying repeatedly to answer the question: What is the essence of what this participant is saying?
Step 6. Constructing the essential structure of the phenomenon from each case (<i>construction</i>).	The main factors in each participant's story are highlighted, and the most important factors are constructed into an analytic framework.
Step 7. Verifying each case construction with the relevant participant (<i>verification</i>).	Verification achieved from four participants.
Step 8. Constructing the essential structure of the phenomenon from all the cases (<i>final construction</i>).	The researcher made sure the final model and framework constructed were based on the actual data.
Step 9. Comparing the essential structure of the phenomenon with the data (<i>meta-synthesis of all the different case constructions</i>).	To ensure this factor, all the transcripts were read over again.
Step 10. Identifying the overriding theme which describes the phenomenon (<i>construction of the main theme</i>).	General practice in Iceland and Norway: GPs' experience of different primary health care systems
Step 11. Verifying the essential structure with some research participants (<i>verification</i>).	The results and the conclusions were presented to and verified by one participant who gave a useful feedback.
Step 12. Writing up the findings (<i>multivoiced reconstruction</i>).	The participants are quoted directly to increase the trustworthiness of the findings and conclusions.

GP = General practitioner