**Table IV.** The patient: a comparison between Norway and Iceland.

NORWAY	ICELAND
List system	GPs shortage
No patient gets lost in the system. Continuity in patient's service.	Tendency to chaos. Continuity in patients service is missing.
Good trust between patients and their GP.	Not the same trust between patients and their GP as in Norway.
No doctor shopping*	More doctor shopping*

GP = General practitioner; \*Doctor shopping = many visits, without gatekeeping, to specialist doctors in secondary health care.